

## Educational Psychology Online Consultation Competencies

### 1. Fitness for purpose online consultation.

- c) Demonstrates consideration of the needs of the client and their ability to successfully access the agreed online platform both before and during the consultation.

### 2. Technological capacity

- a) Demonstrates confidence and adaptability in the use of the chosen platform e screen sharing of notes, use of white boards etc.
- b) Demonstrates flexibility in the appropriate use of online technologies of the consultee's

#### 4. Risk assessment and management

- a) Evidences that all reasonable efforts to offer a complete and clear description of the psychological services provided have been made.
- b) Checks with young person's school that they are in agreement with online consultations and identifies an adult who is accessible and contactable, should concerns arise.
- c) Acts appropriately if an issue arises in relation to risk, addressing it with the child/young person/their carer/teacher where necessary.
- d) Demonstrates consideration of potential threats to the integrity of data and information and take reasonable steps to ensure that security measures are in place for protecting and controlling access to data.
- e) Clarifies the security conditions, how data will be stored and for how long.

#### 5. Consultation

- a) Adapts oral communication skills to set appropriate pace and shows awareness of non-verbal communication (e.g. enhancing eye-contact through interaction with the camera)
- b) Reflects on and clarifies understanding at regular points during online discussions.

#### 6. Assessment

- a) Selects assessment materials that are fit for purpose
- b) Demonstrates an awareness of, and consideration for, publisher restrictions on the use of assessments online and threats to the reliability and validity of assessments that do not follow the standardisation protocols
- c) Presents the rationale for the assessment chosen and details any adaptations that are being made in the light of the delivery method.
- d) Demonstrates the ability to communicate the assessment results clearly, either oral, written or diagrammatic form, paying attention to any potential impact that the assessment platform may have had.

#### 7. Intervention and Evaluation

- a) Demonstrates the ability to plan an intervention which is suitable for online delivery (e.g. a therapy)

## References

1. American Psychological Association  
<https://www.apa.org/pubs/journals/features/ampa0035001.pdf>

2.