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WORKING PAPER LSR-5 | March 2020

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Stephen Mayson¹

1. Introduction

2. How should we regulate legal services?

2.1 Introduction

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2.2 Alternatives to

3. The regulators

3.1 Background

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3.3 Oversight regulation

4. Single or multiple regulators

4.1 Clementi's compromise

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4.2 Multiple regulators

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4.3 A single regulator

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5. Regulatory independence

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5.1 Independence from government

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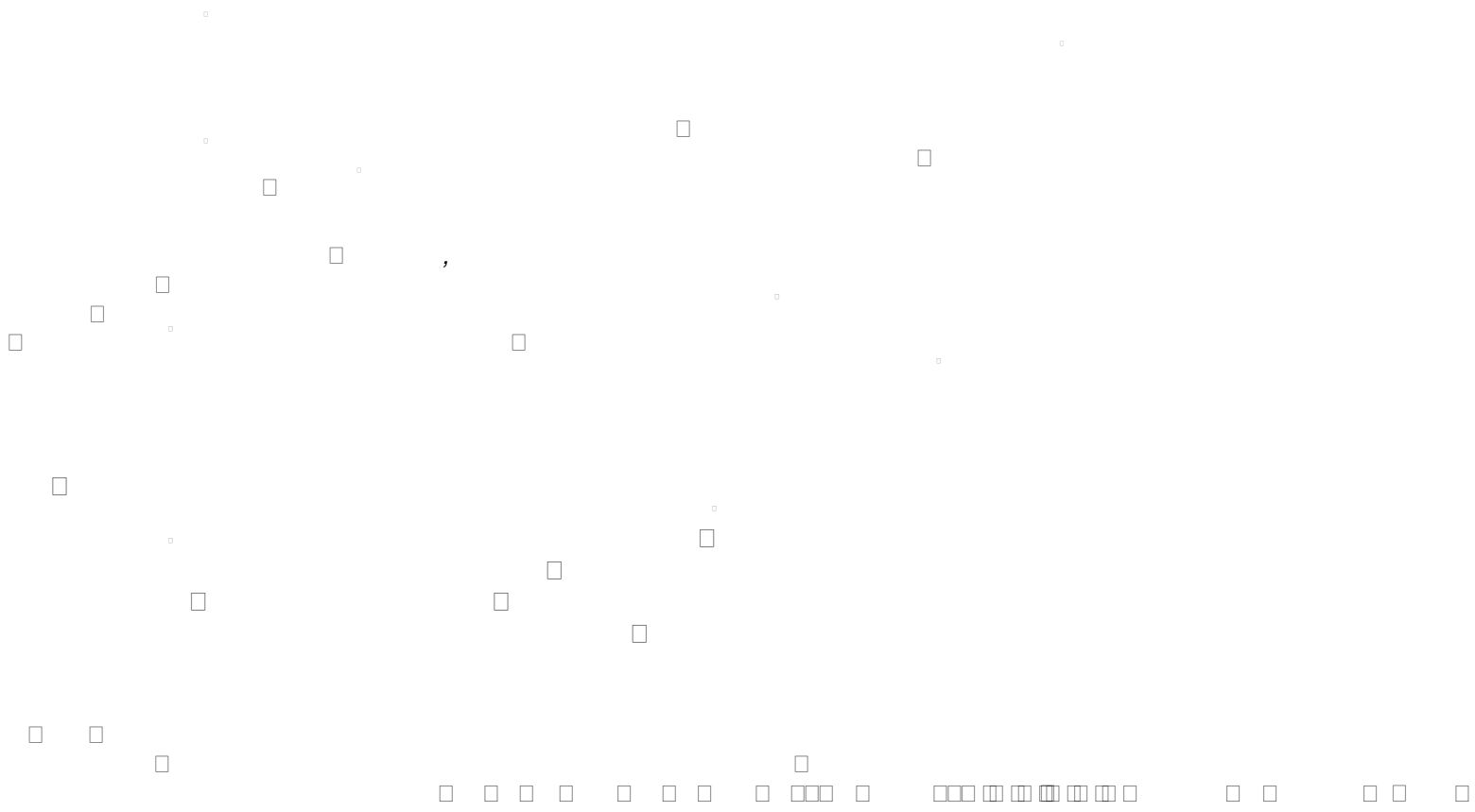
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6.2 Representation of providers' interests

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7.9 ABS licensing rules

8. Complaints and ombudsman services

8.1 Background

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10. Conclusions

