

Digital Strategy Committee

10 January 2022, 3:00-5:00pm

Minutes

Present Members:

Ms Fiona Ryland (Chair), Mr James Davis, Professor Mark Emberton, Professor Deborah Gill, Ms Katja Lamping, Mr Derfel Owen, Professor Norbert Pachler, Professor Ivan Parkin, Mrs Kate Pearce, Professor Sasha Roseneil, Mr Andy Smith, Mr Dean Stokes

Apologies:

Professor Geraint Rees

In attendance:

Dr Tom Crummey, Mr Iain Fowler, Dr Clare Goudy, Mr Alan Harper, Ms Sophie Harrison, Dr James Hetherington, Ms Sarah Lawson, Mr Ric Passey, Mrs Alexandra Potts, Dr Fiona Strawbridge, Ms Nicola Tyson-Payne, Mr Robert Webb, Dr James Wilson

Officer(s):

Mrs Hazel Crompton, Secretary

Part I: Preliminary Business

This newly formed committee met for the first time. There were no previous minutes to review or matters arising for discussion.

Part II: Strategic Items for Discussion

1. Terms of Reference (1-02)

- 1.1. Andy Smith, Chief Information Officer introduced the Terms of Reference and explained that this committee replaces the former Information Services Governance Committee (ISGC)

3. Domain Highlights

- 3.1. Domain Chairs and Domain Leads presented key outcomes delivered in Term 1 and summarised the priorities for the current term. An update on the financial position was included for each area:
 - a. Cloud, Infrastructure and Connectivity
 - b. Cyber Security
 - c. Staff Running UCL
 - d. Digital Research Domain
 - e. Digital Student
 - f. Digital Education
 - g. Shared Data and Platforms
 - h. Faculty IT and Partnering
 - i. Cross-Cutting Initiatives
- 3.2. The highlights presented by all domains are available in the accompanying slides (Digital Strategy Committee Slides_100122).

4. Confidential: Investment For 21/22

- 4.1. Exempt from publication, please see confidential minutes.
- 4.2. Exempt from publication, please see confidential minutes.
- 4.3. Exempt from publication, please see confidential minutes.
- 4.4. Exempt from publication, please see confidential minutes.
- 4.5. Exempt from publication, please see confidential minutes.

5. Spotlight on Strategic Initiatives

SITs to Cloud Delivery Plan

- 5.1. Iain Fowler presented the SITs to Cloud delivery plan:
 - a. The system has become increasingly complex over time.
 - b. The move to Cloud will enable us to reduce complexity and improve stability and security.
 - c. Unforeseen challenges are likely given the scale of work involved.
 - d. The presentation slides are available in the accompanying slide deck (Digital Strategy Committee Slides_100122).

CRM Programme update

- 5.2. Sophie Harrison presented an update on the CRM Programme:

- a. The discovery phase is now coming to a close and work is moving into implementation.
- b. The vision for the programme is far broader than technology. The aim is to transform how we approach and manage relationships at UCL starting with the relationships with students.
- c. The presentation slides are available in the accompanying slide deck (Digital Strategy Committee Slides_100122).

Part III: Other Business for Approval or Information

6. Feedback

- 6.1. Attendees were encouraged to provide feedback on the content of the first meeting to Fiona Ryland or Andy Smith.

7. Date of the Next Meeting

- 7.1. The next Digital Strategy Committee meeting will be held on Thursday 31st March 2022 (2-4pm).

Hazel Crompton
January 2022