



[Student Quality Reviewers](#)

UCL offers a variety of opportunities for students to provide feedback on their learning experience. For more information, please contact the Office of the Vice Provost (Education & Student Experience) at 4.1214.1 and rc 0 Tw 4.1214.1

		ppt
"Staff value students' views and opinions about the course"	68%	-1ppts
"It is clear how students' feedback on the course has been acted on"	51%	-1ppts
Student Voice category score	67%	+1ppt

feedback.

- a) Staff should pick out examples of how feedback from students (including via Student Reps, surveys or module evaluation questionnaires) has shaped changes, and include these examples in comms and presentations to students.
- b) Include notable changes inspired by student feedback in the Student Handbook for new starters.
- c) Let students know where actions will be tracked and any changes will be communicated. In departments with Unitu, instruct students to visit the 'Together we Changed' section, so they can review the improvements made through student partnership in previous sessions. Other departments may wish to have a Moodle page as the for this information.

- d) Make sure new student reps are aware of this information and any changes that

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- x The [You Shaped UCL landing page](#) shows students the changes made to UCL services such as Libraries and Academic Support in response to feedback. Links to this page are often included in emails promoting student surveys such as the NSS. Staff in Professional Services should share any notable changes with the [Student Engagement and Experience team](#)

- x Roller banners and digital signage around campus directing students to the You Shaped UCL landing pages, and A1 posters in Malet Place highlighting the most notable changes inspired