

# New to UCL 2022 survey questions

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## Admissions and decisions

### 1. Which factors most influenced your decision to study at UCL? (choose up to 3)

- Attending a UCL summer school
- Content of degree programme
- Earning potential of degree
- I wanted to stay at UCL (studied here previously)
- Information on the website
- Information provided to offer holders
- League table position
- Location
- Quality digital education options
- Quality of research
- Quality of student support
- Recommended by friends/family
- Recommended by school or university
- Reputation
- Scholarships or bursaries available
- Specific member of UCL staff

- Google search
- League tables
- My school, college or previous university
- Open Day
- Other website (please specify below)
- Prospectus (printed)
- Recommended by friends or family
- Recommended by teacher or academic
- Recruitment fair or exhibition
- Social media
- Studied at UCL previously
- The UCL website
- UCAS
- Virtual event
- Other
  - If you selected other please tell us where you heard about your programme:
  - If you selected other website, please tell us which one:

### 3. What, if anything, might have stopped you from studying your chosen degree programme here? (choose up to 3)

- Accommodation available
- An offer from our competitors
- Online application process
- Campus and facilities
- Career prospects
- Cost of living in London
- Degree structure or syllabus
- Feeling that I wouldn't fit in at UCL

- Information about UCL in the media
- League table ranking
- Length of wait for a decision
- Personal circumstances
- Poor or lack of communication from UCL
- Risk of exposure to Covid-19 infection
- Scholarships available
- Student support available
- Tuition fees
- Other
  - If you selected other, please specify:

**4. Please respond to the following statement:**

	Definitely agree	Mostly agree	Mostly disagree	Definitely disagree
The information provided to me about my programme or research pathway before I arrived was accurate				

**5. Are there any issues with the accuracy of information provided to you pre-arrival that you wish to highlight?**

*[Distance learners routed to question 29]*

**Arriving at UCL**

**6. As a new student I have found the following useful:**

Definitely agree.3 (1
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Organised by Department/division (e.g. Biosciences)					
Organised by Programme (e.g. MSc Psychology)					

**10. Do you have any particularly positive or negative feedback from the welcome or induction events (including digital events) you attended that you wish to highlight? Please be as specific as possible:**

*[UG and PGT only, PGR go to question 15]*

**11. Thinking about your experience of arriving in your department:**

**More info:** \*Information from departments could include printed or digital handbooks, induction packs, digital or on-campus events and other programme materials

	Definitely agree	Mostly agree	Mostly disagree	Definitely disagree	Not applicable
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Disability support services						
Immigration advice						
International student support (excluding immigration advice)						
IT support						
Student Fees Office (setting and settlement of tuition fees)						
UCL Student Funding (scholarships, bursaries, funding advice)						
Support and advice from Students' Union						
UCL Careers						

	Definitely agree	Mostly agree	Mostly disagree	Definitely disagree
The UCL staff and student ambassadors checking me in made me feel welcome				
My accommodation was clean and everything was in good working order when I moved in				
All relevant pre-arrival and arrival information was easy to find				
The moving in process was well-organised and straight forward				
I am aware of all the support available to residents in my halls or house				
I feel safe in my accommodation				

**23. Is there anything about your experience in UCL accommodation so far that you wish to highlight?**

### Settling in

**24. Please respond to the following statements about settling in to UCL:**

**28. Is there anything you would have liked more information about?**

### Distance Learners

*[Non-distance learners routed to Q.30]*

**29. Please respond to the following statements about your experience as a distance learner:**

	Definitely agree	Mostly agree	Mostly disagree	Definitely disagree	Not applicable to me
The information I received from my department, programme or research unit (e.g. course handbook, induction pack) was clear and useful					
As a distance learner I feel welcome and part of my course cohort					
I was clearly informed about what technology I need (e.g. computer, software, browser) as a distance learner					
I was clearly informed about the digital skills I would need to carry out parts of my study					
I have been supported, or know where to get that support, to use that technology					

I found module selection to be



- I would actively discourage others from applying to UCL

**31.**